



A Weekly Update
For The Employees of
North Central Health Care



Our New Employees Play "NCHC Jeopardy!" during Orientation.
Meet Our New Employees on Page 2!

PHOTO OF THE WEEK
Share your response in the Active Shooter or Violent Intruder situation (400 points)

NEWS YOU CAN USE



WEEKLY CONNECTION WITH GARY OLSEN

Who is moving into the old NCHC office space on the Wausau Campus? That's a question I've heard many of our employees asking. Now that NCHC offices have moved into our new locations, I thought it would be good to give an update related to the current vacant space in the facility and let everyone know what the plan is for that space. Marathon County is renovating our former Outpatient, Community Treatment and Administration offices for the following departments to move in: Marathon County Administration, Human Resources, Finance, County Planning and Zoning, County Veterans Services Officer, UW Extension, ADRC, and Adult Protective Services.

It will be nice to have many of the Marathon County offices located closer to us. This should help improve communication with our county partners and provide a more seamless interaction for community members who utilize multiple services.

As you know, in addition to our goals to improve communication, another of our Core Values is Partnership. Marathon County is one of our key partners and having many of the county programs located in the same facility will help nurture and strengthen that partnership. With NCHC as an arm of each of our three county partners (Marathon, Lincoln, and Langlade), it is important for us to maintain good relationships and communication.

The anticipated timeline for the Marathon County departments to move will be the spring of 2025. We look forward to welcoming our new neighbors into the facility next year.

Gary D. Olsen
Gary Olsen
Executive Director

COME MEET BODHI & HANDLER JACKIE
NEW!! FRESH OUT OF TRAINING!!!
CRISIS ASSESSMENT RESPONSE TEAM

Sponsored by:

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Packer Pride!
Support Green Bay in the Playoffs!

Wear Your Packers Gear & Jeans
Friday, Jan. 19 and Saturday, Jan. 20!

Person-Centered
Shout out

Fran Lee, Acute Care

Fran did an excellent job trying to de-escalate an upset patient. Great utilizations of CPI skills.

Shared By: Sam Hable

Occurrence Reporting Hotline
x4488 or 715.848.4488

Only significant or sentinel events requiring immediate notification to this hotline.



WELCOME THESE *New Employees* TO THE TEAM!



These employees were welcomed at Orientation January 8, 2024!

Mount View Care Center



Katlyn Drier
CNA



Caitlyn Gatton
CNA



Samuel Matty
CNA

APS



Jared Clay
Protective Services
Rep

Housekeeping



Theodore Simson
Housekeeping Aide

Youth Community Treatment Wausau



Lindsey Johnson
Case Manager



Tara Kluck
Case Manager



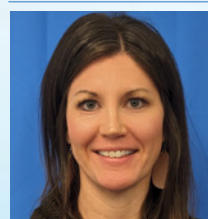
Jenna Toboyek
Community
Treatment Tech

Crisis



Samantha Mezei
Court Liaison

Youth Comm Tx. - Merrill



Brittany Koplitz
Case Manager

Pine Crest



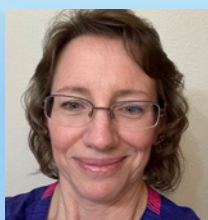
Emily Mataczynski
CNA



Victoria Robinson
CNA



Yer Yang
Hospitality Assistant



Connie Adamski
EVS Coordinator



Amanda Leonard
Case Manager

Youth Comm Tx. - Antigo

Adult Behavioral Health Hospital



Julia Mohr
Registered Nurse



Morgan Piller
Behavioral Health
Professional

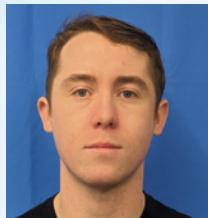


Lexi Reeves
Behavioral Health
Professional

Safety & Security



Duane Schwartz
Safety & Security
Officer



Bradley Metz
Safety & Security
Officer



NORTH CENTRAL HEALTH CARE BLOOD DRIVE



EVERY DROP COUNTS

FRIDAY, FEBRUARY 2ND 11AM TO 3PM

2400 MARSHALL STREET, SUITE B MOUNT VIEW CARE CENTER COMMUNITY ROOM



PLEASE MAKE SURE TO BRING YOUR ID

APPOINTMENTS ARE APPRECIATED, SCAN THE QR OR CALL 800-280-4102

THANK YOU FOR HELPING US SAVE LIVES!

PINE CREST BLOOD DRIVE COMING UP ON FEBRUARY 9 ONLINE SIGN UP COMING!

2024 NCHC EMPLOYER HSA CONTRIBUTION

For those employees enrolled in either the HSA Mid Health Plan or the HSA High Health Plan, the first of 3 deposits will be made into your health savings account on January 12, 2024. The amount of each of the deposits is listed below.

- Single..... \$250.00
- Employee+Child(ren)/Spouse.... \$416.67
- Family..... \$583.33

If you have any questions, please contact Lynn Wengelski at 715-848-4438 or LWengelski@norcen.org.

COVER YOUR COUGH

Help stop the spread of germs that can make you and others sick



Cover your mouth and nose with a tissue when you cough or sneeze. Put your used tissue in the waste basket.



You can also consider wearing a high-quality, well-fitting face mask which may help reduce the spread of respiratory germs.



Wash hands often with soap and warm water for 20 seconds, especially after touching tissues with secretions after coughing or sneezing. If soap and water are not available, use an alcohol-based hand rub.

CS336297.A

#FIGHT FLU



U.S. Department of Health and Human Services Centers for Disease Control and Prevention



Donation Request

DONATION REQUEST

Community Treatment Looking for Your Assistance

The Community Treatment team has a request for to assist a client in need. If you have any of the following items in good working order that you would like to donate, please contact Sarah Mesenberg in Volunteer Services at 715.848.4450 to make arrangement for your donation:

- pots
- office chair
- coffee pot
- pans
- full bed sheets
- crock pot
- spoons
- microwave



UKG has partnered with NCHC to reinvent the way you get paid. Work your shift, and we'll make a portion of that money available, giving you more control over when and how you want to use it.

Visit www.norcen.org/UKGWallet for More Details & Instructions!



Frequently Asked Questions

How does it work?

UKG Wallet gives you access to a percentage of the money you worked for but haven't been paid yet.¹ The money that you access is then deducted from your next paycheck, giving you the flexibility to pay for things on your own schedule.

What are the benefits of a UKG Visa® Card?

Earned wages transfer in real-time to the card, so you can take it on the go and use it everywhere Visa debit cards are accepted. No fees* to apply or activate, and there are no maintenance fees or minimum card balance requirement.

When you have direct deposit to the card², you can access wages in real time at no cost and increase your max access limit up to \$1000 per pay period.

*This is a UKG Visa Prepaid Card issued by Central Bank of Kansas City, Member FDIC, pursuant to a license from Visa® U.S.A. Inc.

How long does it take to get Earned Wage Access funds?

Transfers to the UKG Visa Card and other debit cards are made in real-time. Transfers to bank accounts are completed within 1-3 business days. Transactions made after 12:50 PM EST M-F are processed the next business day. (Please see fee table for details)

I worked yesterday, why isn't the accessible amount showing?

It's possible that we haven't received your hours from your employer yet. We usually receive that info at the end of each day, but if you continue to see an incorrect accessible amount, please contact us through one of the help resources below.

What happens on payday?

Money you access plus any fees incurred will show as deductions on your next paycheck.

Note that if you work in NY, NJ, MA, or PR, any fees incurred will be charged to the card specified on the transaction summary at the time of the transaction.

Is there a cost for using UKG Wallet?

Accessing your wages is free when you have direct deposit to your UKG Wallet Visa Card.² Other disbursement options are available for a small fee (see table below).

All other features in the app are free to use.**

Disbursement Type †	Speed	Total Fees
UKG Visa Card with a Direct Deposit of \$200 or more per pay period	Real-time	\$0
UKG Visa Card without Direct Deposit	Real-time	\$2.49
Other debit or payroll cards or Walmart cash pickup	Real-time	\$3.49
Bank transfers	1-3 business days	\$0

† Disbursement options may vary depending on location.

What do I need to sign up?

All you need is your name, phone number, employer, and employee ID. That's it! You can find your employee ID on your pay stub or ask your manager.

What's the catch?

There is no catch! UKG Wallet and the UKG Visa Card are not a loan or a credit card. That means there's no credit check and you'll never pay interest on the earned wages that you accessed. Ever.

A MESSAGE FROM UKG

We would like to express our gratitude to you for being a valued customer of UKG Wallet. It is a privilege to partner with you and serve your employees. Over the past decade, our dedication to enhancing our product and services has remained a top priority, ensuring we adapt to the evolving needs of your employees.

In 2022, we introduced multiple free options for your employees to access their wages. This initiative was aimed at alleviating the financial burden on workers. However, due to persistent inflation and increases in processing costs, we've had to modestly revise our pricing structure for expedited wage access.

UKG Wallet remains the leading EWA provider offering the most free options available and among the lowest fees. Please be assured we are committed to maintaining affordability and accessibility. Your employees will continue to have five free options to access their earned wages. For users opting for instant access, the new pricing will be effective Jan 22, 2024.

We appreciate your understanding and continued partnership as we navigate these changes together. Your support enables us to maintain our commitment to your employees' financial well-being.

Best regards,

Your UKG Wallet Team

* The UKG Visa Prepaid Card is issued by Central Bank of Kansas City, Member FDIC, pursuant to a license from Visa U.S.A. Inc. Certain fees, terms, and conditions are associated with the approval, maintenance, and use of the Card. You should consult your Cardholder Agreement and the Fee Schedule at payactiv.com/card411. If you have questions regarding the Card or such fees, terms, and conditions, you can contact us toll free at 1 (877) 747-5862, 24 hours a day, 7 days a week.

** Central Bank of Kansas City is the issuer of the Payactiv Visa Prepaid Card only and does not administer nor is liable for the UKG Wallet App.

¹ Earned Wage Access requires employer participation. Employees can only access a portion of the wages they have earned to date.

² To qualify, you must have one 1 successful direct deposit of \$200 or more to the UKG Visa Card per pay period. If this qualification isn't met, then a load fee of \$2.49 will be charged.



NCHC ANNOUNCES CONNIE ADAMSKI AS ENVIRONMENTAL SERVICES COORDINATOR IN MERRILL

Leadership Announcement | January 2024

NCHC is pleased to announce Connie Adamski as the Environmental Services Coordinator in Merrill, effective December 28, 2023. Connie has worked in Environmental Services since 2016, serving as a Team Lead at local health care facilities such as Aspirus/Ascension Good Samaritan Hospital in Merrill and at Marshfield Clinic in Weston.

Connie is originally from Denver, Colorado and moved to Wisconsin in 1995. She has 4 children and 4 grandchildren. Her kids and grandkids live in various parts of the U.S., from Portland, Oregon to Washington D.C. with a few sprinkled closer to home in Wausau.

Congratulations on your new role in leadership Connie!



Congratulations!

employees on the move

Congratulations to these employees for their recent transfer or promotion!



Katie Haanstad transferred from Manager of CBRF Services in Residential to her new position as Medical Staff Relations Coordinator in Outpatient Services reporting to DeAnna Dertz effective 12/24/2023.

Happy New Year from Ascension EAP!

Try something new! This year do some New Year's *Reflections* rather than resolutions.

First time? You don't have to answer all these and you don't have to get too deep. Maybe you would like to talk to a trusted friend about these responses, or journal about them. Or take a moment each day to ponder. Reviewing the past can shed light on our values and future steps.

1. In what ways did you succeed this year?
2. What challenged you?
3. What is something you learned?
4. What experience was a lesson in disguise?
5. What were some losses you experienced this year (people, jobs, relationships, things)?
6. What experiences brought you the most joy this year?
7. For what are you most grateful?
8. What's your favorite thing about yourself as this year comes to an end?
9. What are the habits or behaviors you would like to leave behind in the old year?
10. What habits or behaviors would you like to adopt in the new year?
11. What are your priorities for the coming year?



Contact your Employee Assistance Program today!

Visit ascensionwiEAP.org for online resources and tools

1-800-540-3758

FREE counseling and resource benefit available to you and your family





JANUARY GAB SESSION: PHARMACY

Each month, Gary Olsen will select a manager to participate in Gabbin' with Gary! That manager will be asked to invite one employee from their program to join in. The trio will connect over lunch. The topic? It's up to you!

Inspired by Core Values & Committed to Person-Centered Service!

A Monthly Gab Session with Executive Director, Gary Olsen



We want MORE Awesome People like YOU on Our NCHC Team!

Be sure to SHARE our Career Posts on Social!





WHAT'S FOR LUNCH?

WAUSAU CAMPUS EMPLOYEE CAFETERIA
OPEN TO ALL NCHC & WAUSAU CAMPUS



BREAKFAST HOURS

8:30 AM – 10:30 AM

LUNCH HOURS

MONDAY – FRIDAY

10:30 AM – 1:30 PM

HOT FOOD BAR
\$.45/OUNCE
(Weekdays Only)

GRAB-N-GO HOURS

MONDAY – FRIDAY

8:30 AM – 5:30 PM

WEEKENDS:

GRAB-N-GO ONLY

THE SANDWICH & SALAD BAR IS BACK!

Make your own cold sandwich with lunch meat & fixins' OR self-serve at the salad bar. Salads are charged by weight.

JANUARY 15 - 19, 2024

	MONDAY	TUESDAY	WEDS	THURSDAY	FRIDAY
MAIN	Baked Chicken Drumstick Mashed Potatoes Carrots	Boiled Dinner Green Beans Dinner Roll	Open Faced Hot Pork Sandwich Mashed Potatoes Beets	Scalloped Potatoes & Ham Brussel Sprouts	Baked Spaghetti Breadstick Peas & Carrots
SOUP	TBD	Cream of Tomato Soup	Cream of Broccoli Soup	TBD	Vegetable Beef Soup
DESSERT	Carrot Cake with Cream Cheese Frosting	Pie	Sweet Potato Crisp	Brownie	Rice Krispie Treat

JANUARY 22 – 26, 2024

	MONDAY	TUESDAY	WEDS	THURSDAY	FRIDAY
MAIN	Ranch Pork Medallions Baked Yams Mixed Veggies	Chicken Lasagna Breadstick	Baked Fish Cheesy Baked Potatoes Seasoned Cabbage	Roast Turkey Rice Pilaf Parslied Carrots Dinner Roll	Salmon Patties Boiled Potatoes Creamed Peas
SOUP	Turkey Dumpling Soup	TBD	Taco Soup	TBD	Chili
DESSERT	Banana Split Dessert	Frosted Banana Bar	Caramel Apple Crisp	Frosted Chocolate Cake	Caramel Brownie



Position Postings

Title: Crisis Professional

Status: Full Time, 6 pm - 6 am

Location: Wausau, Crisis Center

The role as a Crisis Professional includes providing crisis intervention, crisis counseling for individuals and families, referral and short-term follow-up, and collaborative community consultation and education. The Crisis Professional will also complete crisis line risk assessments to evaluate and triage individuals to the most appropriate treatment setting.

<https://bit.ly/CrisisPro23>



Learn More or Apply Online:

www.norcen.org/Careers



We want MORE
Awesome People
like YOU on
Our NCHC Team!

Be sure to SHARE our
Career Posts on Social!



THE BISTRO

NOW OPEN 7 DAYS A WEEK! | WEEKDAYS 7:30AM - 3PM | WEEKENDS: 9:30AM - 5PM

THE BISTRO WILL BE CLOSED ON WEEKENDS FROM 1-1:30PM TO ACCOMODATE STAFF BREAKS

*HOT FOOD IS AVAILABLE AT THE BISTRO DAILY UNTIL 2:30PM *



SPECIAL OF THE WEEK

BBQ Pork Panini

BBQ PORK | CHEDDAR | ONION | COLESLAW

LATTE OF THE WEEK

Copper Caramel

Notes of caramel, irish cream & butterscotch paired with steamed milk and espresso



\$1 OFF LARGE LATTES EVERY MONDAY!

**Please note: All sales subject to Sales Tax.*

- build your own -
BREAKFAST SANDWICH

PICK YOUR STYLE

EGG + CHEESE 3.00

EGG, MEAT + CHEESE 4.00

PICK YOUR BREAD

CROISSANT

BAGEL

ENGLISH MUFFIN

PICK YOUR MEAT

HAM

SAUSAGE

BACON

